

Louder.ai's Privacy Policy

Louder.ai respects your privacy and is committed to protecting your personal information that you share with Louder.ai through the use of the Louder.ai website and/or a client landing page associated therewith. This Privacy Policy sets forth Louder.ai's policy with respect to the use of personal information collected about you.

If you do not agree to or cannot comply with the terms of this Privacy Policy, then you should cease using the Louder.ai platform, website, and other products, features, apps, services, technologies, and software we offer (the "Products"). If you do not want Louder.ai to collect your personal information, please do not submit it.

INFORMATION PROVIDED BY YOU

Louder.ai collects information you voluntarily provide, which may include but may not be limited to name, email address, username, phone number, location, mailing address, financial data (such as credit card information or other payment information), and other information that can be used to identify you.

NON-PERSONALLY IDENTIFIABLE INFORMATION

Louder.ai automatically collects non-identifiable data through its website, such as your IP address, device ID, browser type, language, access times, referring website addresses, and keywords you used to find the website, the pages you view on the website, the links you click on, and your browser add-ons.

AGGREGATE INFORMATION

Louder.ai is interested in better understanding and serving the users of this website and its services. Louder.ai may compile and analyze aggregate data about user demographics, interests, and behaviors and share this aggregated data with affiliates, agents, current and prospective business partners, and other third parties.

COOKIES

Louder.ai may use technology such as cookies, to collect information about the actions you take on its website. A cookie is a small text file placed on your browser or device that contains information that can later be read by a web server on future visits. Cookies cannot be used to retrieve any other data on your computer or device. You can disable cookies by changing your browser settings, but certain features of the website may not work.

LOUDER.AI'S USE OF YOUR INFORMATION

Louder.ai uses the information you provide in connection with the reason for which it was provided, such as to deliver the services you requested, or respond to your inquiries. Your information may also be used to help improve the website content and functionality, to better understand the website users, and improve the services.

Louder.ai may use your personal information to provide you with email updates and marketing communications. You may opt-out of receiving such updates and marketing communications by contacting Louder.ai at help@louder.ai.

HOW LOUDER.AI SHARES YOUR INFORMATION

Louder.ai will not sell your personal information without your permission. However, there are situations in which Louder.ai may share information with certain third parties:

- Organizations and causes to which you donate: Louder.ai may share, with your permission, your personal details with organizations you donate to on the platform
- Mergers and acquisitions: Louder.ai will expand and grow, and it may be involved in a corporate sale, merger, reorganization, divestiture, or another corporate transaction;
- Service providers: Louder.ai utilizes trusted third-party service providers to assist with business operations or perform services on Louder.ai's behalf. These parties will only process personal information for the limited and specified purposes for which they are hired;
- Consent: Louder.ai may provide your personal information to another party with your consent;
- Legal purposes: Louder.ai may disclose your personal information if required by law, or if it has the good faith belief that disclosure is necessary to a) comply with a legal obligation, b) protect its rights, c) protect others, d) detect, prevent, or otherwise address fraud, security, or technical issues, or e) protect against legal liability.

RETENTION OF PERSONAL INFORMATION

Louder.ai will retain your personal information for as long as necessary to perform the services, fulfill its business purposes, and as required by law. Louder.ai will appropriately dispose of personal information by pseudonymizing it or deleting it. However, personal information may be retained on backup systems used for disaster recovery purposes.

CHILDREN

Louder.ai's website is not intended for children under the age of thirteen (13). Louder.ai does not knowingly collect personally identifiable information from children under the age of thirteen (13). If Louder.ai learns or has reason to believe it has collected personal information about a child under thirteen (13), Louder.ai will delete the information as soon as possible.

SECURITY

Louder.ai takes all reasonable physical, technical, and organizational measures to prevent unauthorized access, unlawful processing, and unauthorized or accidental loss, destruction, or damage to your personal information. However, no internet or email transmission is fully secure or error free. Therefore, you must take special care when sending email or disclosing any personal information on the internet.

YOUR RIGHTS

Louder.ai will comply with all data privacy laws, rules, and regulations, including the EU General Data Protection Regulation (Regulation (EU) 2016/679) and California Consumer Protection Act, (Cal. Civ. Code §§ 1798.100-1798.199).

With respect to your personal information, you have the right (1) to be informed about what personal data is collected about you, why it is being collected, who is collecting the data and how long it will be kept; (2) to access information from Louder.ai regarding your personal information that is being processed, including the purpose of the processing, the categories of personal data being processed, who your data is shared with, whether or not automated decision-making is being used, and all sources of data collection; (3) to rectify your data if it is inaccurate; (4) to be forgotten if your data is no longer necessary, you withdraw consent, your data has been unlawfully processed, you object to the processing of your data and Louder.ai has no reason to continue processing it, or if necessary to comply with a legal obligation; (5) to restrict processing if the data is inaccurate, the processing is unlawful, Louder.ai no longer needs the data but you want the data to be preserved for legal purposes; (6) to data portability in a structured, commonly used, and machine-readable format; (7) to object to processing for direct marketing, legitimate interest, or in the public interest; and (8) to not be subject to automated decision making if it produces a legal effect that significantly affects you.

In short, you have the right to:

- Ask what personal information Louder.ai has about you;
- Correct, update, amend, or delete your personal information;
- Request that Louder.ai cease using or processing, or limit its use of your personal information;

The rights above are subject to the limitations and exceptions under applicable law. In addition, you have the right to lodge a complaint with the relevant authority if you believe Louder.ai is improperly using your personal information.

CHANGES TO THIS PRIVACY POLICY

Louder.ai reserves the right to update this Privacy Policy at any time in its sole discretion. By continuing to use Louder's Products, you agree to the revised Privacy Policy.

CONTACTING LOUDER.AI

If you have any questions, comments, or concerns, or would like to exercise your rights under applicable data privacy laws, rules, and regulations, please contact Louder.ai at: hello@louder.ai.